

## Helpful Check In Information:

Welcome to Renaissance Village. We look forward to seeing you soon.  
The Information below is to assist you with your check in and arrival at Renaissance.

- ⌚ The Renaissance Staff will greet you when you arrive, assist you with your check in and accompany you to your Unit
- ⌚ Payment is required according to your lease terms at the time of check in. MasterCard, Visa, or Discover credit cards are accepted
- ⌚ If the office has requested specific paperwork from you for move in, you will need to provide this paperwork prior to checking in
- ⌚ Leave your furniture at home. Renaissance is completely Furnished
- ⌚ Renaissance provides: 74-channel cable, pre-wired phone lines, and utilities. However, Large or loud entertainment systems cannot be utilized in your apartment. All stereo speakers must be kept to a minimum size, and raised off the floor. Speakers cannot be mounted on walls or ceiling. This is in compliance with all City, County, State, and Federal Laws, and is strictly enforced by the Plattsburgh City Police Department. Abiding by this regulation, avoids noise law fines, and keeps your neighbors happy.
- ⌚ Ordering Advance Telephone or Internet Services:
  - a. Verizon: 518-890-7100
  - b. Westelcom: 518-566-6726
  - c. PrimeLink: 518-563-5465
- ⌚ Mailing Address: Your mailing address is dependent on the unit you will be occupying. Your unit number and your mailing address will be issued at check in.

The Staff of Renaissance Village Welcomes you and is here to assist you. We hope you enjoy your stay with us. If we can answer any questions or concerns, please contact the Managers Office.